
Performance Tuning of PeopleSoft Financials Modules

THE CLIENT

The Client is one of the largest cable providers in the US. They own and manage advanced, well clustered cable systems in the United States and serve over 13 million customers across 33 states.

BUSINESS CASE

Minimum down time as part of the upgrade to 8.9 was a major requirement for the client. With the client having huge data that had accumulated over years of the implementation, data conversion in minimum time was always a challenging task. Some of the conversion programs were running for days which was not acceptable.



Many of the delivered PeopleSoft Programs were tuned to run under 8 hours. The inventory and costing conversion program run time was brought down from days to 4 hours.

This was one of the most challenging performance tuning exercise as the amount of data the client had was huge.

Full help and support from PeopleSoft GSC was not possible on the performance tuning front of the conversion programs and pre upgrade steps.



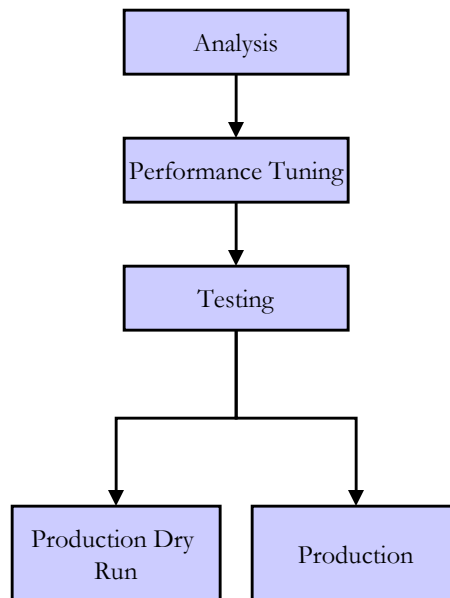
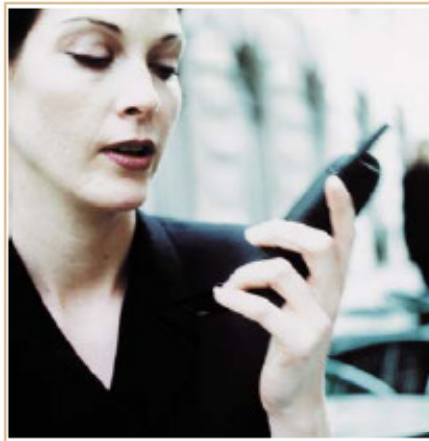
INFRASTRUCTURE / PLATFORM

PeopleSoft ERP, Oracle Database, UNIX server

Client has implemented General Ledger (GL), Accounts Payable (AP), Asset Management (AM), Inventory (IN), Projects (PC), Travel & Expenses (T&E), Purchasing (PO), Cost Accounting(CM)

HIGHLIGHTS

- Entire data conversion and upgrade steps were completed over a weekend resulting in minimum system down time. The conversion programs were tuned to run in under 8 hours.



- On upgrade day, production downtime was contained to 48 hours. Client was delighted with the quality of upgrade.

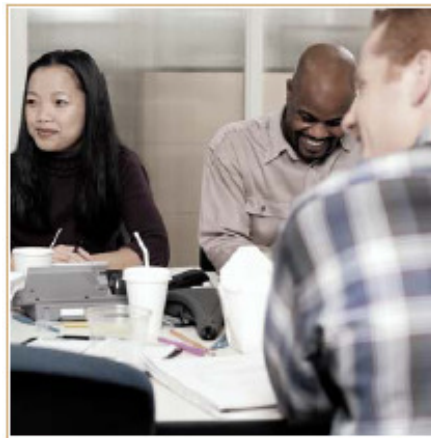
Execution Model

Project was led by Citagus team with some help from internal client resources. Client tried to tune the long running conversion programs by themselves but were not successful.

Thorough analysis of the programs coupled with business and tuning knowledge helped in a successful performance tuning exercise .

BENEFITS TO CLIENT

It was an economical solution since Citagus helped the client achieve reduction in the downtime due to the upgrade. The downtime was reduced to 2 days due to successful tuning of the conversion programs delivered by PeopleSoft.



ABOUT CITAGUS

Citagus is a new generation software services company with focus on providing end-to-end PeopleSoft solutions using proprietary methodologies, and real-world business experience in assessments, implementations, upgrades, support, and maintenance.

We at Citagus leverage extensive industry and technology domain experience and flexible tools and methodologies to successfully deliver on time and on budget while ensuring highest quality. To know more about Citagus and our services, visit us at www.citagus.com



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