

Client

Local government in Texas, USA

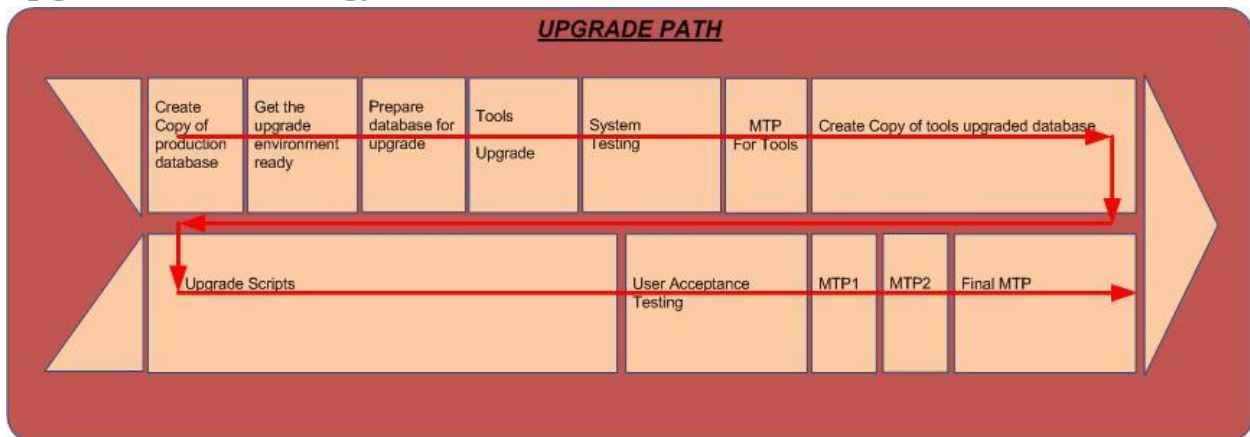
Business Need

As the client was on FSCM 8.8 SP1 and since Oracle had stopped all support for older versions of PeopleSoft FSCM they wanted to upgrade their existing system to stay on a Supported Release path.

Challenges

- Final upgrade of the production system had to be done in five months.
- System upgrade without any impact to users required.
- There was no proper documentation of the customizations that were done in the system.
- Clean up all the unwanted customizations.
- Clean up of residue left over from the prior upgrade.

Upgrade Methodology



Benefits

- Fusion ready application
- Clean up of all the unwanted code there by helping the client to maintain the system with lot more ease
- Enhanced business processes
- Required regulatory / statutory compliances
- Improved functionalities of newer version
- Improved end user services

Highlights

- Timely completion of the upgrade.
- Smooth transition done to the new upgraded system with very minimal down time and impact to business.
- ZERO post upgrade issue reported